



U.S. Department
of Transportation
**Federal Highway
Administration**

1200 New Jersey Ave., S.E.
Washington, DC 20590

July 18, 2022

In Reply Refer To: HCR-20
DOT# 2022-0352

(b) (6)

Dear (b) (6)

This letter is in reference to your complaint of discrimination, dated May 9, 2022, which was filed with the Federal Highway Administration (FHWA) Office of Civil Rights. In the complaint, you allege that the Greyhound bus driver who drove the 1076 route from Atlanta, GA to New York, NY on May 5, 2022, demonstrated malice and hostility to every passenger she interacted with, but she took malicious behavior to the next level with passengers who looked foreign or did not speak English.

After a thorough review of your complaint, the FHWA has determined that it does not have jurisdiction. The issues you raised regarding discriminatory conduct may be within the jurisdiction of a different federal agency. Therefore, we have forwarded your complaint to the U.S. Department of Transportation's Office of Civil Rights for appropriate action.

Please be advised that the FHWA's Office of Civil Rights has a responsibility to investigate individual complaints of discrimination alleging violations of Title VI of the Civil Rights Act of 1964 involving a program or programs authorized under a law administered by FHWA. Title VI prohibits discrimination based on race, color, and national origin under any program or activity receiving Federal financial assistance.

If this office can be of assistance to you in any matter within the FHWA's enforcement responsibility, please contact us at (202) 366-0693, or at the address noted above.

Sincerely,

Nichole McWhorter
Title VI Program Team Leader
FHWA Office of Civil Rights

cc: Sabrina David, Division Administrator, FHWA Georgia Division Office
Dan Hinton, Deputy Division Administrator, FHWA Georgia Division Office
Vanessa Ross, Civil Rights Specialist, FHWA Georgia Division Office
Jim Esselman, Senior Attorney-Advisor, FHWA Office of Chief Counsel
Irene Rico, Associate Administrator, FHWA Civil Rights Office
Irene Marion, Director, Departmental Office of Civil Rights
Yvette Rivera, Associate Director, Equity and Access Division, Departmental Office of Civil Rights
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Sara Kluberanz, Acting Associate Director, Equity and Access Division, Departmental Office of Civil Rights